



## CUSTOMER SERVICE BULLETIN

### How to locate the product label.

Every Earthwise™ window should have a product label identification label. The information on this label helps to identify the window if service or a reference is needed. These labels will show: Contractor's name, Customer's name, Order number, Product model number and size.

**Double Hung:** Located inside top of window (header). Can be seen when top sash is lowered.



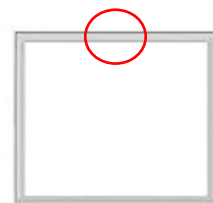
**Slider:** Located inside top of window (header). Can be seen when the operating sash is moved.



**Awning/Casement:** Located inside top of window (header). Can be seen when the sash is operated.



**Fixed Picture Window:** Located inside top of window (header). Can be seen from interior.



RJT Industries Customer Service  
1-800-582-5724